

Theatre Health Care Assistant (Dermatology)

Our multi award-winning clinic is looking for a practical, talented individual with clinic experience, who wants to be part of our friendly and highly regarded team, providing support to our consultant team. With the ability to multi-task and being highly organised, you will be dedicated to the patient's needs; coordinating with specialists and your peers; preparing rooms and equipment to provide seamless support and deliver our vision for exceptional patient-centered experiences

This is a unique opportunity to join our thriving, multi-specialist plastic and aesthetics hospital; the Cadogan Clinic, in the heart of Chelsea. Grow your career working with our hand-picked "best in class" plastic surgeons, aesthetics and dermatology specialists and our committed team of professionals who love delighting our patients.

Co-founded by our world-renowned plastic surgeon Mr Bryan Mayou, (best known for introducing liposuction into the UK) and his wife Dr Susan Mayou who is our leading consultant dermatologist (as featured in the Tatler Beauty and Cosmetic Surgery Guide 2022), we continue to pioneer the latest techniques in cosmetic healthcare, treating over 20,000 patients each year. Join us in our vision: changing patients' lives and providing high quality care and excellent treatment outcomes.

If you would like to be considered for this opportunity, please send your updated CV and a stand-out cover letter to us.

PURPOSE AND VISION

As a family-owned clinic we are committed to our people and have a strong, supportive, knowledgeable team who reflect our values of patient care and professionalism and we look for passionate individuals who share our ethos, vision and purpose.

ROLE SUMMARY:

No two days are the same in our busy clinic and our award-winning HCA team are central to providing a first-class patient journey. The role of the HCA (Derm/Theatres) supports the Clinic Manager in the smooth running of the clinic and minor operations; liaising across theatre and reception departments, to support consultants and to provide seamless, high-quality patient experience. Working autonomously and as part of a team, the post holder should be able to think on their feet, effectively manage multiple tasks and plan ahead to avoid errors.

You'll be required to plan for the day, assist with various treatments with multiple consultants ensuring each treatment area is set up according to their preferences and practical needs. The need for dedication, positive working attitude and a caring nature are vital in order to work effectively as part of the clinic's multidisciplinary team. This is a complex role and the ability to be assertive, diplomatic and discreet will be essential. The fast-paced nature of the department requires attention to detail, the ability to prioritise and impeccable people skills to ensure the patient experience and patient outcomes are excellent.

Location: The Cadogan Clinic, 120 Sloane Street London SW1X 9BW (close to Sloane Square, South Kensington, Knightsbridge, and Victoria stations)

Salary: £24,000 - £26,000 per annum (full time annual salary; depending on experience and skills).

Additional pay: Overtime pay (as per policy)

Contract Type: Permanent, full time, 40 hours

Shift patterns: Variable Shifts

Shift Days: 5 days a week / Monday to Friday (and Saturdays as required on a rota)

BENEFITS AND REWARDS

- Holiday: 31 days holiday (including public holidays, rising to 33 days after 2 years of service)
- Holiday fun days – paid day off on your birthday and a paid day off for your “tie the knot”; wedding day (after a year of service).
- Wellbeing benefits: employee assistance programme, healthy in-clinic snacks and refreshments, Cycle to Work scheme
- Pension scheme (currently with NEST)
- Beauty benefits: team treatments and product discounts on successfully passing probation
- Social events; a social calendar and monthly team lunches from our favourite local foodie destinations in central London.
- Recognition and reward schemes; gifts and finance awards for length of service and commitment to our brand promises.
- Referral bonus scheme; rewarding our people for networking and growing our friendly team

LEARNING AND CAREER DEVELOPMENT

- Opportunities to work with a growing, ambitious, and highly regarded, plastic surgery and dermatology business, networking with world-class consultants in the field of plastics and dermatology; opportunity to develop your career within a knowledgeable and professional setting
- Lunchtime learning (opportunities to learn from our consultants, industry

specialists and our founders)

- Protected time for development and training
 - Development pathways for training; opportunity to progress within specialist areas of responsibility; formalised training opportunities as per clinic strategy
- Our benefits and rewards are always changing; follow us on Linked in or stay in touch at Careers at Cadogan Clinic | Private Cosmetic Clinic

ROLE REQUIREMENTS/ SKILLS & EXPERIENCE

Essential

- Experience working in a hospital / clinical setting as a Health Care assistant or equivalent role
- A team player with the ability to deliver their roles and responsibilities in a calm and efficient manner while working in a busy environment.
- Good relationship builder – ability to create strong working relationships across different departments and consultants.
- Experience of working in a similar high-end environment, delivering exceptional levels of service.
- Strong attention to detail
- A polished and professional manner
- Excellent communication skills.
- A 'can do' attitude.
- Commitment to and awareness of current advances in best clinical practice
- A calm demeanour with prior experience working under pressure using sensitivity and discretion always.
- Keen interest in Aesthetics/wellbeing
- Minimum 5 GCSEs A*- C Or equivalent
- Demonstrated knowledge of WHO Checklist
- Demonstrated knowledge of Infection Control

Preferable

- Prior experience working in a private hospital/ clinic would be advantageous.